SHIVANI HARODE

SENIOR UI/UX DESIGNER

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SUMMARY

UI/UX designer with 8 years of experience on enterprise and government applications, including a statewide legal case management system, a school finance portal and banking dashboards. I have led UI/UX end to end on these kinds of projects: user research and stakeholder interviews, information architecture, user flows, wireframes, prototypes, final UI and handoff to developers.

Most of my work involves building and maintaining design systems in Figma and making complicated workflows easier to follow. On PROTECT, I built the web design system from IBM's Carbon Figma kit, with light and dark modes. I have also worked within established design systems such as Microsoft Fluent UI, Citi Design System (CDS), HP Veneer and FedEx 1DX. I design to WCAG 2.1 AA, and my UI development background helps me work closely with developers. I have worked remotely with Agile teams since 2024.

EXPERIENCE

Senior UI/UX Designer Jan 2026 – Jul 2026

State of Missouri · DESE School Finance Portal · Remote

- Designed the UX for a new school finance portal for Missouri's Department of Elementary and Secondary Education, covering 10+ pages and three user roles: state staff, school districts and the public.
- Reviewed the existing dashboards, reports and page structure against Nielsen's 10 heuristics to find where financial information was hard to find or read.
- Interviewed state officials, long-time technical staff, the business analyst and the data team, and gathered feedback and enhancement requests from stakeholders. Used AI (Claude) to help organize the notes.
- Reworked the information architecture with role-based navigation, and designed dashboards, data tables and financial workflows, including Payment Transmittal and LEA Payment Calculations. Organized dense data so the most important numbers appear first.
- Wrote the design document first, then created the design system from it with AI (Claude): color tokens, 18 components and a page layout, with a Role property so one component works for all three user roles.
- Since this was an RFP project with a six-month timeline, used Figma Make and Claude Design to move quickly from early ideas to clickable prototypes, and Claude Code to build matching React components.
- Revised layouts over several rounds of stakeholder review, then wrote the UX documentation and specs for the proposal and handed off the Figma file in Dev Mode.

Senior Web Designer Jan 2024 – Jun 2025

State of Wisconsin · PROTECT Case Management System · Remote

- Led UX design as the only designer for PROTECT, the legal case management system used across all 72 Wisconsin counties.
- Built the web design system from IBM's Carbon Figma kit: Carbon token names set to PROTECT colors, Figma variables and modes for light and dark themes, and components with properties, variants and states for teams to reuse. Extended Carbon's data table for legal search.
- Referred to the Atlassian Design System, used Microsoft Fluent UI for the desktop version, and designed with Telerik and ComponentOne components to match what developers built with. Used AI (Claude Code) to help set it up.
- Designed three web tools (XCQ inter-county search, eFiling and Administration) and changes to the desktop app. All were tested in QA with the business analysts and are live.
- Modernized older Windows-based screens into a consistent web and desktop experience, covering 300+ screens.
- Direct access to users was limited, so I learned the legal workflows through requirement sessions with business analysts, walkthroughs of the live tools and logged user feedback, and tested prototypes with analysts who support DA offices. Used AI (Claude) to help organize the research.
- Based on that feedback, made enhancements for data accessibility and for older users of the application.
- Designed the PROTECT logo and brand, tested from a 16px app icon to printed training material.
- Designed user journeys, wireframes, prototypes and final UI for several modules running in parallel, using Figma Make and Figma plugins.
- Ran workshops and design reviews with the business analysts and stakeholders, and mentored teammates on UX and Figma.
- Reviewed builds with developers and helped with HTML, CSS and Angular so the shipped product matched the design. Followed WCAG 2.1 AA and checked designs with WAVE.

Senior UI/UX Designer Oct 2022 – Apr 2023

Wipro Digital · Client: HP Managed Print Services

- Designed workflows, wireframes, prototypes and responsive screens for HP's Managed Print Services platform: one product for sales (PMPS) and one for running contracts (CMPS).
- Interviewed sales reps, contract managers and their managers, and made a requirements list that tied each user need to a feature.
- The application was always live, so I designed enhancements as clickable Axure RP prototypes. Each change was tested in QA with the business analyst and the team before handoff and release.
- Simplified multi-step workflows used by different types of users, working with product and engineering teams, and presented designs to business and technical stakeholders.
- Created reusable UI patterns in Figma and kept them matched to the coded components in names, states and spacing, in line with HP's Veneer design system.

UI/UX Designer Nov 2021 – Jul 2022

Synechron Technologies · Client: Citibank (CitiSpotlight)

- Designed dashboards, user flows, wireframes and final UI for CitiSpotlight, which shows each module's status, progress and owner in one place.
- Reworked how financial data was displayed so users could read and compare information more easily.
- Designed in light and dark themes within the Citi Design System (CDS), and built the status card as one Figma component with Theme, Status and State properties. Followed Citibank's accessibility standards.
- Worked with business analysts, developers and compliance teams to turn business requirements into designs.
- Built key layouts and form validations using HTML, Bootstrap, CSS, JavaScript and jQuery.

UI Developer Nov 2018 – Jul 2021

Atos Syntel · Client: FedEx Office

- Started as a UI developer building front-end screens in HTML, CSS, JavaScript, jQuery, Angular and Bootstrap for FedEx Office applications, then moved into UX design.
- Led the design of a contactless shipping application, from user research and usability testing through wireframes, prototypes and final UI.
- Worked on print product pages: customer survey analysis, a competitor review and two rounds of usability testing, which led to product cards with a "starting at" price.
- Designed shipping and logistics workflows for FedEx Office's enterprise applications.
- Worked with FedEx's 1DX Design System and AEM, and used my front-end background to keep handoffs clear.

SKILLS

Research: User interviews, usability testing, workshops with users and stakeholders, workflow analysis, user journeys, heuristic evaluation, card sorting

Design: Information architecture, interaction design, user flows, wireframing, prototyping, final UI, responsive design, dashboards and data-heavy screens

UI Development: HTML, CSS, JavaScript, jQuery, Angular, Bootstrap, React

Design Systems Worked With: IBM Carbon, Microsoft Fluent UI, Atlassian Design System, Citi Design System (CDS), HP Veneer, FedEx 1DX

Design Systems & Accessibility: Figma component libraries, variables and modes, design tokens, styles, component properties and variants, Dev Mode, Telerik, ComponentOne, design documentation, developer handoff, WCAG 2.1 AA, accessibility testing with WAVE

Design Tools: Figma, Sketch, Axure RP, InVision, FigJam, Framer, Adobe XD, Balsamiq, Photoshop, Illustrator, Maze, AEM

AI Tools: Claude, Claude Code, Claude Design, Figma Make

Collaboration: Jira, Azure Boards, Confluence, Agile/Scrum, remote teams

CERTIFICATIONS

Google AI Fundamentals · Google	Aug 2026
Google AI Professional Certificate · Google	In progress
Generative AI for UI/UX Design · IBM	Oct 2026
WCAG Compliance · Coursera	Oct 2026

EDUCATION

Bachelor of Engineering, Information Technology · Yeshwantrao Chavhan College of Engineering 2014 – 2018